

_____, 200X

Dear _____;

We have enclosed a check for \$500, which represents the return of your security. The house was in good shape. Great guests are ones that treat your house as their own and you guys definitely did that.

We have a web-site for the house (www.harwichhaven.com) and are hoping you will help us by:

1. Signing the enclosed web-consent to allow us to use your comments from our guestbook on the web-site. We have enclosed a copy of the consent and a self-addressed envelope for your convenience.
2. Add your comments to our web based guest book:
Go to <http://www.rentors.org/guestbook.cfm?pid=28612>
Click on the "Add Comment" button
The site will ask for your e-mail address and then have you type the comment. If the comments are entered directly by the renters, the site will independently verify the information and award us a positive rating.
3. We'd also love a picture for our web-site. If you have one that you would like to share, please send it along and denote it on the web consent.

Thanks again for renting with us!

Sincerely,

Kelly and Mike Heffernan